Lucien Bollaert

International independent QA expert

Visiting professor

Member of boards of AEQES, QQI, EQ-Arts

**EURASHE Community of QA** 

23 January 2019

- Case-studies
- Recommendations for HEIs
- Recommendations for QAAs
- Recommendations for national authorities
- Further information



### case-studies

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QA in HE

quality as added value

Up to now 4 full European approaches finalized with international decision & 1 JOCAR procedure:

- Ma of Science in Strategic Border Management
- coordinated by ECA, accredited by NVAO (29 May 2015)
  - Faculteit Militaire Wetenschappen Nederlandse Defensie Academie (The Netherlands)
  - Rezekne Higher Education Institution (Latvia)
  - Mykolas Romeris University (Lituania)
  - National University for Distance-Learning Education (Spain)
  - University of Salamanca (Spain)
  - Estonian Academy of Security Sciences (non-degree awarding)
  - Frontex (non-degree awarding)

Up to now 4 full European approaches finalized with international decision & 1 JOCAR procedure:

International coordinating experience
Not EQAR-registered

Rotegie Border Management

coordinated by ECA, initial accredited by NVAO (29 May 2015)

Faculteit Militaire Wete As new programme Academie (The Nether Prepared intensively Rezekte Higher Education Institution (Latvia)

Mykolas Romeris University (Lituania)

Using same
JOCAR framework

No European approach yet

- National University for Distance-Learning Education (Spain)
- University of Salamanca (Spain)
- Estonian Academy of Security Sciences (non-degree awarding)
- Frontex (non-degree awarding)

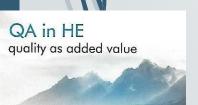
European organisation of employment

Accreditation not accepted by Estonia EKKA observer

Teaching & working
Alanguage: English
International panel:
UK, NL, IE, SL

1 site visit: airport border security training centre
Shiphol







Joint programme hbo-bachelor International Teacher

Education for Primary Schools (ITEps)

Stenden University of Applied Sciences,

University College of South East Norway and

University College Zealand (Denmark)

NVAO initial accreditation according to the European Approach for

Panel report

Up to now 4 full European approaches finalized with international decision & 1 JOCAR procedure:

- (professional) Ba in International Teacher Education for Primary Schools (ITEPS)
- ✓ initial accredion as new programme by NVAO (30 June 2016).
  - Stenden UAS (coordinator) (The Netherlands)
  - University College of South East Norway (Norway)
  - University College Zealand (Denmark)



Non-

**EHEA** 

As new programme Intensively prepared

Use of European approach declared compatible with **NVAO** framework

Joint programme hbo-bachelor International Teacher

**Education for Primary Schools (ITEps)** 

University College of South East Norway and University College Zealand (Denmark)

NVAO initial accreditation according to the European Approach for

Up to now 4 full European approaches finalized with in the consortium dildecision & 1 JOCAR procedure: colleges of same level

(professional) Ba in International (professional) Education for Primary No formal international competence

initial accreditation as new programme by NVAQ (30 June 2016)

- Stenden AS (coordinator) (The Netherlands)
- University College of South East Norway (Norway)
- ollege Zealand (Denmark) University

Teaching & working language: English International panel: DK, NL, NO, NL

#### Observations of coordinating HEI and coach:

- Establishing eligibility;
- Assistance of ministries required;
- Sequence of single to multilateral accreditation;
- Different accreditation fees and periods;
- Non-EHEA partner (Norway);
- + Getting to know and trust each other as partners;
- + 1 EQA procedure and site-visit;
- + international experience by QAA, panel & secretary.





QA in HE

quality as added value

Up to now 4 full European approaches finalized with international decision & 1 JOCAR procedure:

- Ma in Political Science: Integration and Governance (PoSIG)
- conditional accreditation by AQ Austria (March 2017)
  - University of Salzburg (MA) (Austria)
  - University of Ljubljana (MSc) (Slovenia)
  - Ss. Cyril and Methodius University of Skopje (MSc) (Former Yugoslav Republic of Macedonia)
  - European University of Tirana (MSc) (Albania)
  - University of Tirana (MA) (Albania)
  - FAMA College Pristing (MA) (Kosovo)
  - University of Business and Technology Pristina (MSc) (Kosovo)
  - University of Sarajevo (MA) (Bosnia & Herzegovina)
  - Sarajevo School for Science and Technology (MA) (Bosnia & Herzegovina)

same level of degree but different extensions sometimes in same town

uropean approaches finalized with ision & 1 JOCAR procedure:



### Germanlike decision

Panel - Joint Programme

EuroPS-Joint Master's Programme in Political Science – Integration and Governance (PoSIG)

Final version February 24, 2017

QA in quality as

different names (and quality of degrees) of HEIs

many partners
competing in same
town; trust?

#### Ma in Political Science Inditional QAA of Only non-Balkan HEI Governance (PoSIG)

conditional accreditation by AQ Austria (March 2017)

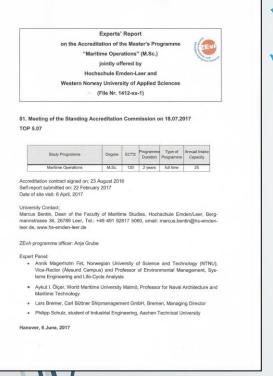
- ✓ University of Salzburg (MA) (Austria)
- University of Ljubljana (MSc) (Slovenia)
- Ss. Cyril and Methodius University of Skop Yugoslav Republic of Macedonia)
- ✓ European University of Tirana (MSc) (Albania)
  - University of Tirana (MA) (Albania)
- FAMA College Pristina (MA) (Kosovo)-
- University of Business and Technology Pristing (MSc) (Kosovo)
- ✓ University of Sarajevo (MA) (Bosnia & Herzegovina)
  - Sarajevo School for Science and Technology (MA) (Bosnia & Herzegovina)

Teaching & working language: English International panel: SR, DE, UA, CH

Non-EHEA



- Ma Sc of Maritime Operations
- accredition by ZevA (18 July 2017)
  - Hochschule Emden-Leer (Germany)
  - Western Norway University of Applied Sciences (Norway)



QA in HE

quality as added value

Up to now 4 full European approaches finalized with international decision & 1 JOC Very specific and regulated

Ma Sc of Maritime Operations

accredition by ZevA (18 July 2017)

Hochschule Emden-Leer (Germany)

QAA of the same country as

(coordinating) partner

by international procedures

Western Norway University of Applied Sciences (Norway)

Only 2 partners of the same level



Maritime Operations M.Sc. 120

University Contact

Marcus Bentin, Dean of the Faculty of Maritime Studies, Hochschule Emden/Leer, Bergmannstrases 36, 26789 Leer, Tel.: 449 491 92817 5060, email: marcus.bentin@hs-emdenleer.de, www.hs-emden-leer.de

ZEvA programme officer: Anja Grube

Self-report submitted on: 22 February 2017

#### Expert Panel:

- Annik Magerholm Fet, Norwegian University of Science and Technology (NTNU), Vice-Rector (Alesund Campus) and Professor of Environmental Management, Systems Engineering and Life-Cycle Analysis
- Aykut I. Ölçer, World Maritime University Malmö, Professor for Naval Architecture and Maritime Technology
- Lars Bremer, Carl Büttner Shipmanagement GmbH, Bremen, Managing Director
- · Philipp Schulz, student of Industrial Engineering, Aachen Technical University

Hanover, 6 June, 2017

- ✓ Still 4 ImpEA projects running
- Several being awaited by various QAAs (NVAO, Vluhr, ...)





QA in HE

quality as added value

Up to now 4 full European approaches finalized with international decision & 1 JOCAR procedure:

- Erasmus Mundus Ma of Science in Public Sector Innovation (PIONEER)
- conditional accreditation by AQAS (17 May 2018)
  - ✓ KU Leuven (Belgium)
  - WWU Münster (Germany)
  - ✓ TAL(linn) TECH (Estonia)

Up to now 4 full European approaches finalized with rnational decision & 1 JOCAR procedure: EU co-funded

Germanlike decision Conditions to be met by 28.02.2019 still for 6 years Science, Institute of Information Systems, Germany Department for Rudget and Took planning AQAS, Cologne, Germany

QA in HE

quality as added value

 Erasmus Mundus Ma of Science in Public Sector Innovation (PIONEER)

- conditional accreditation by A
  - ✓ KU Leuven (Belgium)
  - WWU Münster (Germany)
  - TAL(linn) TCH (Estonia)

**Universities of** different status

#### Different systems:

DE initial accreditation in advance FL Erasmus Mundus accredited until 2021

ES automatic accreditation during period of institutional accreditation

#### Observations of coordinating HEI and coach:

- Cultural & procedural EQA differences;
- Too early to write a SER after the start;
- **NVAO** acceptance;
- Accreditation not biggest problem but joint examination rules, loads of pragmatism needed
- + EA more focussed on joint aspects of JP;
- 1 EQA procedure, report and site-visit;
- + although not very different from national diverging space

## recommendations for JP cooperating HEIs

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#### CHALLENGES:

- Additional national criteria and different validity periods;
- Different national accreditation decisions: what to do with conditions?
- Can non-EHEA countries and QAAs be convinced to accept EA results?
- Eligibility can be complex;
- > Joint programmes with different/single degree(s);
- International panel composition;
- Working and EQA language and translations;
- Site-visit collecting all information from other sites;
- Ex-ante accreditation;
- QAAs forgetting to inform each other;
- If you do not want to recognise the QA result then you will find a reason...



# QA in HE quality as added value

#### OPPORTUNITIES:

- The European Approach is rewarding JP, HEIs, QAAs & ministries;
- Early and ongoing open communication among all involved increases the chances of successful experience;
- Pragmatism or flexible exemption in applying legal, agency and institutional requirements is important;
- JPs are different from national/single HEI's programmes, 'loophole' argument is not valid;
- Recognising QA result in another country can benefit the JP/HEIs in other countries (principle of reciprocity);
- Applying for the European Approach is good for the international profile and attractiveness of both JP and HEIs involved, and ultimately for the reputation and internationalisation of the national HE system;

### HEIs reasons:The JP conso

- The JP consortium or one/some cooperating HEIs are still not that far in the truly jointly designing and organising the JP (learning & assessment methods, IQA, finances, sleeping partners);
- ✓ Collaborate truly jointly with all HEIs (and other partners) to design and deliver the JP (standards 1.2 and 1.3);
- The JP consortium or one/some cooperating HEIs do not want to discuss with the national authorities (to make an exception);
- ✓ Make sure most partners are officially recognized HEIs belonging to the EHEA that can and do communicate with their national authorities (standard 1.1);
- The JP consortium is still afraid for the unknown procedure and international panel, which could be more severe than a national one;
- Choose an experienced QAA and prepare thoroughly all details of the EQA process in a contract;





- The translation of documents needed in the EQA (SER) process, although most JP documents are already in English or another common language;
- ✓ Use one or two common languages to teach and to prepare and write all documents in;
- ✓ Choose the same working language for the EQA process;
- The price of an international approach as opposed to a merely national;
- ✓ Look at the prices if public and negotiate comparatively with the best QAAs;
- ✓ Budget the price in the overall cost of the JP;
- √ The cheapest is not necessarily the best, weigh price and quality;



- \* HEIs' reasons (cont):
- ✓ Pay attention to all terms and conditions jointly in the preparation and lay them down in a cooperation agreement covering most items (standard 1.3);
- ✓ Improve the cooperation agreement with lessons learnt during the process, IQA and EQA (with annexes)(standard 1.3);
- ✓ Be sure to work professionally with intended LOs, their learning and teaching methods, as well as their assessments (standards 2 & 5);
- ✓ Compare and agree on the proper application of ECTS and workload according to European and national systems (standard 3);
- Organise team- and trust-building (social) activities with management, staff and students of the cooperating HEIs standards 6 & 9);
- ✓ Organise preparatory (specialized) language courses (standart 6);
- Build up a flexible archive (portal) for all documentation (standard 8);



## recommendations for national authorities

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#### National reasons:

- Many countries do still not (legally) accept reviews by the prescribed panel composition (international members, students and employers are sometimes the problem);
- Communicate and help with an open-mind with the HEI(s) & QAA;
- Change your national EQA/accreditation legislature to comply with the ESG, the European approach for QA of JPs (and Lisbon RC);
- Accept in a flexible way (because of international character) the EQA procedure of the European approach for QA of JPs;
- Many countries are still not (legally) open to (automatically) recognize the panel's decision or recommendation to accredit;
- Many countries still do not (legally) allow the European Approach for QA of JP;
- Change your national EQA/accreditation legislature to (automatically) recognize or translate the panel's decision or proposal of accreditation;



## recommendations for QAAs

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#### QAAs' reasons:

- The absence of the legal competence to make international decisions or decisions in another (EHEA) country;
- Prepare yourself with first taking part as observer or partner in a procedure of the European Approach for QA of JPs;
- Communicate with and learn of experienced QAAs bilaterally and via network events (ECA, ENQA, EQAR, EQAF, PLA, TAM, etc);
- The inexperience and lack of knowledge (to coordinate) an international EQA;
- Build up your experience;
- Do not immediately start as coordinator;
- The burden of communicating with (all) national authorities involved;
- > Go for it and divide the work among the HEIs and QAAs involved;



- QAAs' reasons (cont):
- > The lack of international appropriate experts;
- Build up a pool of international experts already on national level;
- Ask for international experts to other QAAs (involved and/or experienced);
- > The (multi-)language problem;
- Use (an) international language(s) in your international contacts and network (events) even outside the European approach for JPs;
- > Use the international language that is used in the JPs;
- > EQAR registration
- Go well-prepared for EQAR registration;



## other organisational recommendations

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#### Other organisational reasons:

- The price of the intense preparation, of the actual site visit and of the QAA(s);
- Although it can still be costly, numerous separated national EQA processes will cost more and are only nationally recognised;
- Budget the full price (internal and external costs) realistically;
- Divide the price justly among the HEIs and each involved organisation;
- The intense communication and collaboration (with possible unknown partners as a non-national QAA);
- You will learn a lot (to even become better yourself);
- ➤ The (best) cooperation partner(s) can become a strategic one for benchmarking and other international activities (e.g. research, critical friends for IQA, Erasmus+ activities, other student and staff mobility, enrolment of international students, etc.)



- The differences in timing with the (national and/or internal) IQA cycles;
- Communicate/negotiate with the cooperating HEIs and national authorities (a shorter cycle is mostly accepted, a longer can be exceptionally accepted for international reasons)
- Lack of trust and commitment (of one or some cooperating HEIs and/or QAAs and/or national authorities)
- Be sure to build a good and really jointly JP from the start by stipulating all/most items of commitment in the cooperating agreement;
- Lack of (inter)national funding of the JP;
- Invest in international activities in your own budget as a consequence of your internationalisation policy;
- > There are more funding schemes than Erasmus+ (national, ImpEA...)
- While funding can help to start, it will always be temporary and it requires even more administrative work;





nd/or internal) IQA > The differences in timing with the (nation cycles;

> Communic **Inegotiate** authorities (d exceptionally

Lack of trust an

Be sure stipulation

Lac

Invest

There are me

While funding

CYC GO FOR IT! IT'S WORTH **TRYING &** DOING

> for all involved! sation poicy;

nemes than Erasmus+ (national, ImpEA...)

an help to start, it will always be temporary and it requires eve more administrative work;

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**HEIS** 

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## Further information

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# QA in HF quality as added value

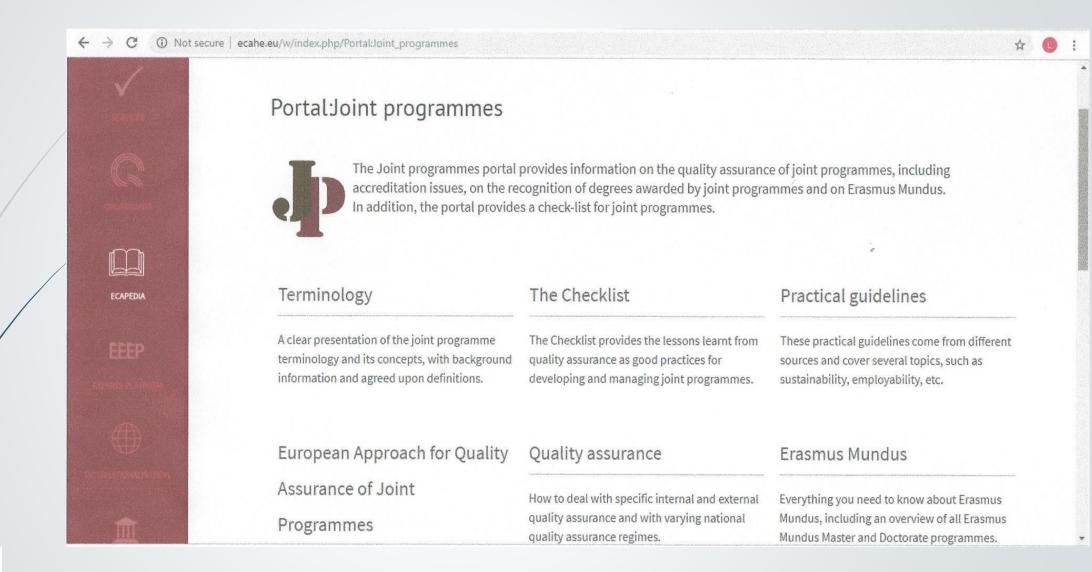
#### Main study material:

- "European Approach for Quality Assurance of Joint Programmes" approved by EHEA Minsters, October 2014
   <a href="http://www.ehea.info/media.ehea.info/file/2015\_Yerevan/73/1/European\_Approach\_QA\_of\_Joint\_Programmes\_613731.pdf">http://www.ehea.info/media.ehea.info/file/2015\_Yerevan/73/1/European\_Approach\_QA\_of\_Joint\_Programmes\_613731.pdf</a>
- "Background Report on the European Approach for Quality Assurance of Joint Programmes", <a href="http://www.ehea.info/media.ehea.info/file/2015\_Yerevan/72/9/European Approach QA of Joint Programmes Background Report 613729.pdf">http://www.ehea.info/media.ehea.info/file/2015\_Yerevan/72/9/European Approach QA of Joint Programmes Background Report 613729.pdf</a>
- "The European Approach for Quality Assurance of Joint Programmes Outcomes Peer Learning Activity" The Hague, October 2017 <a href="https://www.nationaleonderwijsgids.nl/system/ckeditor\_assets/attachments/853/planeport 31 10 2017.pdf">https://www.nationaleonderwijsgids.nl/system/ckeditor\_assets/attachments/853/planeport 31 10 2017.pdf</a>
- "Implementing the European Approach for Quality Assurance of Joint Programmes" – ImpEA project report", July 2018 <a href="http://impea.online/wp-content/uploads/2018/07/IO2">http://impea.online/wp-content/uploads/2018/07/IO2</a> report formated.pdf
- "The European Higher Education Area in 2018: Bologna Process Implementation Report", EACEA Eurydice, May 2018
   ⇒ Chapter 4 "Quality Assurance and Recognition", page 127-152
   https://eacea.ec.europa.eu/national-policies/eurydice/content/european-higher-education-area-2018-bologna-process-implementation-report en

#### > Additional background material:

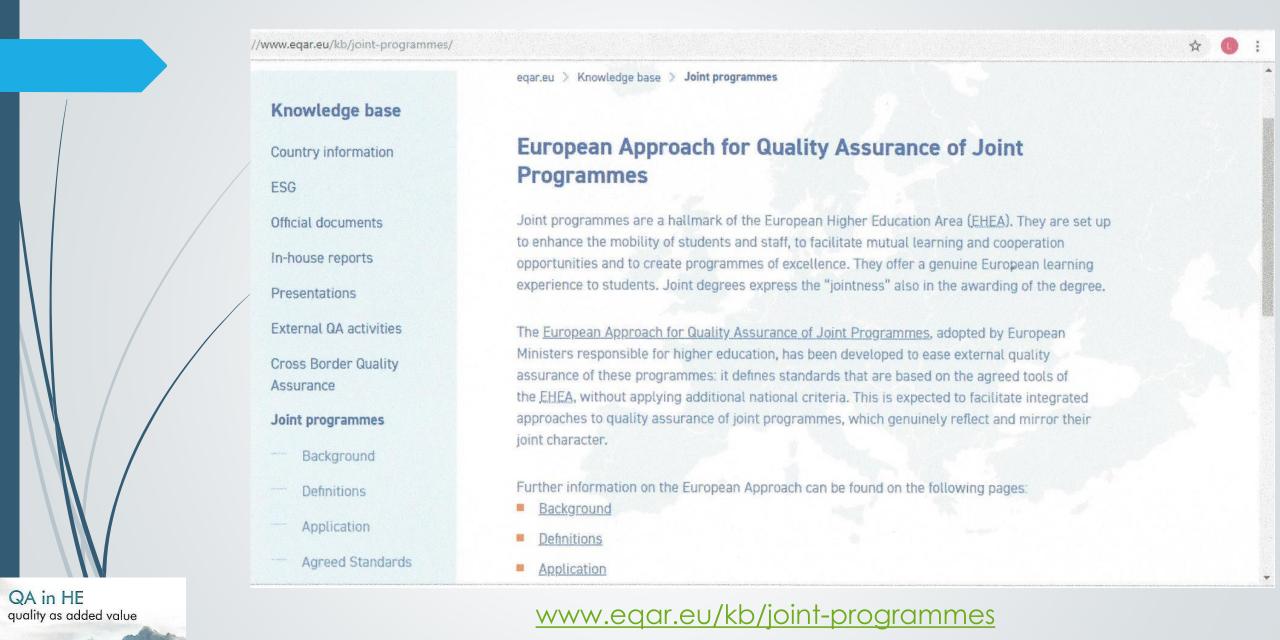
- "Yerevan Communiqué" EHEA Ministerial Conference, Yerevan, 2015
  <a href="http://bologna-yerevan2015.ehea.info/files/YerevanCommuniqueFinal.pdf">http://bologna-yerevan2015.ehea.info/files/YerevanCommuniqueFinal.pdf</a>
- "ESG 2015 Standards and Guidelines for Quality Assurance in the European Higher Education Area" BFUG, 2015 <a href="http://www.enqa.eu/wp-content/uploads/2015/11/ESG\_2015.pdf">http://www.enqa.eu/wp-content/uploads/2015/11/ESG\_2015.pdf</a>
- "EHEA Ministerial Conference, Paris 2018" (incl."Paris Communiqué", May 2018)
  <a href="http://www.ehea2018.paris/">http://www.ehea2018.paris/</a>
- "EQAR and the European Approach for Quality Assurance of Joint Programmes: information on national legal frameworks" <a href="https://www.eqar.eu/kb/joint-programmes/national-implementation/">https://www.eqar.eu/kb/joint-programmes/national-implementation/</a>
- "Manual for the European Approach for Quality Assurance of Joint Programmes" by VLUHR <a href="http://www.vluhr.be/europeanapproach">http://www.vluhr.be/europeanapproach</a>



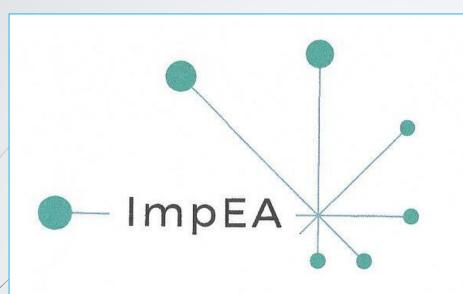


QA in HE quality as added value

www.ecahe/w/index.php/Portal:Joint\_programmes







Facilitating implementation

of the European Approach

for Quality Assurance of Joint Programmes







https://enqa.eu/index.php/work-policy-area/enqa-the-bologna-process/european-approach-tojoint-programmes

## Go for it! & Thanks





