



**UNIVERSITY “UKSHIN HOTI” PRIZREN
QUALITY ASSURANCE OFFICE**

**SUMMARY REPORT OF THE
INTERNATIONAL SUMMER SCHOOL 2023
EVALUATION**

2023

Content

Introduction.....	1
International Summer School Prizren (ISSP) 2023 Evaluation Report	2
ISSP 2023 Summary Statistics	3
ISSP 2023 Survey Results	6
Comments of the Participants	18
Appendix.....	21

Introduction

Quality Assurance Office

The Quality Assurance Office operates within the Central Administration of the University "Ukshin Hoti" Prizren. Its mission is to establish and continually advance university policies and practices, aiming to enhance quality in strict accordance with the provisions outlined in the Law on Higher Education, Quality Assurance Standards in the European Area, Accreditation Standards of The Accreditation Agency of Kosovo, and the Quality Assurance Regulation.

The QAO's operational head is the Vice-Rector for International Relations and Quality Improvement, with the administrative oversight provided by the General Secretary of the University. Quality assessment utilizes instruments specified in the Quality Assurance Regulation, a document formulated by the Central Quality Assurance Commission and sanctioned by the Senate. Reports generated by the Quality Assurance Commissions at the academic unit level, inclusive of recommendations emanating from evaluation outcomes, along with a summary report, are forwarded to the management. In such instances, deans and administrative leaders (stakeholders) receive notifications to facilitate planning, continuous improvement, and engage other relevant stakeholders. The summary report is made public on the university website.

Questionnaires A1, A2, A3, A4, A5, A6, and A13 are administered biannually, while other questionnaires are distributed at the conclusion of the academic year. Questionnaires A8 and A12 are consistently in circulation during student de-registration and graduation processes. The questionnaires maintain anonymity to ensure complete confidentiality. Academic staff performance evaluation encompasses five assessment pillars from questionnaires A1, A2, A3, A4, and A5. These results provide insights into staff performance on a semester and annual basis. Academic staff members receive continuous notifications of their performance achievements each semester.

International Summer School Prizren (ISSP) 2023 Evaluation Report

The University “Ukshin Hoti” Prizren in partnership with DokuFest (International Documentary and Short Film Festival) organized the second edition of Prizren International Summer School, which will was held from 31 July – 11 August 2023. ISSP provided six courses (each with 4 ECTS) covering a wide range of study fields. All courses will were held in English. After the successful fulfillment of the course, the participants got certificates according to the European System for Transferring the Credits (ECTS).

In addition, a rich array of extracurricular program was offered to the students and personnel, including accreditation to the DokuFest international film festival, and different excursions around Prizren as one of the most unique and ancient cities in the Balkans (South-East Europe).

The Second Edition of the ISSP 2023 covered the following courses:

1. Data Mining for Business Intelligence: A Coding and Non-Coding Perspective
2. International Finance: Blockchain Challenges and Opportunities
3. International Law and the Use of Force: Recent Developments
4. Exploring linguistic and cultural identities through films
5. Measuring Sustainability and Resilience of Agri-food Systems
6. Media(ted) Discourse and Society: Rethinking the framework of Critical Discourse Analysis

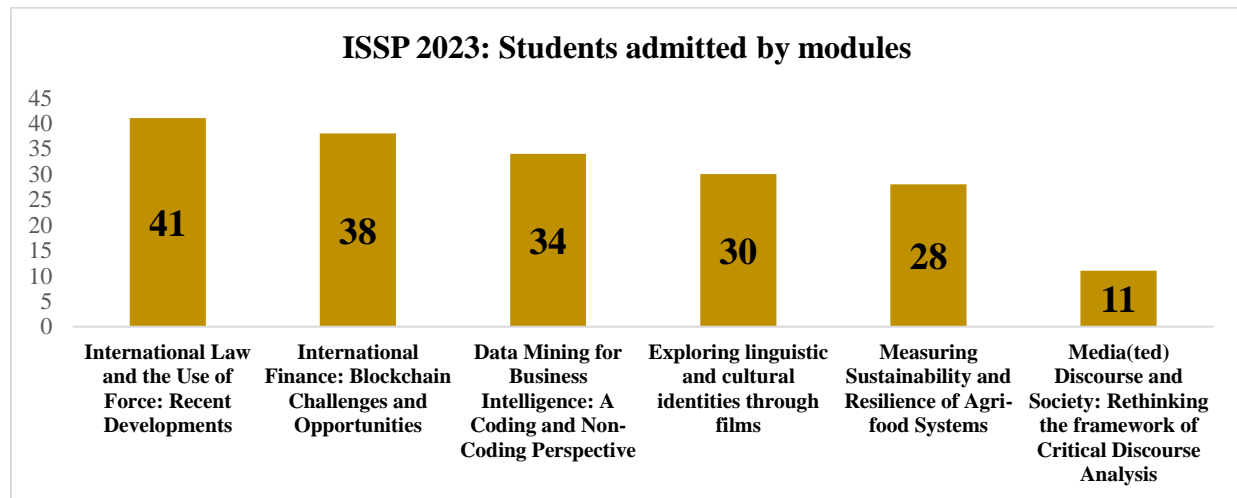
ISSP 2023 Summary Statistics

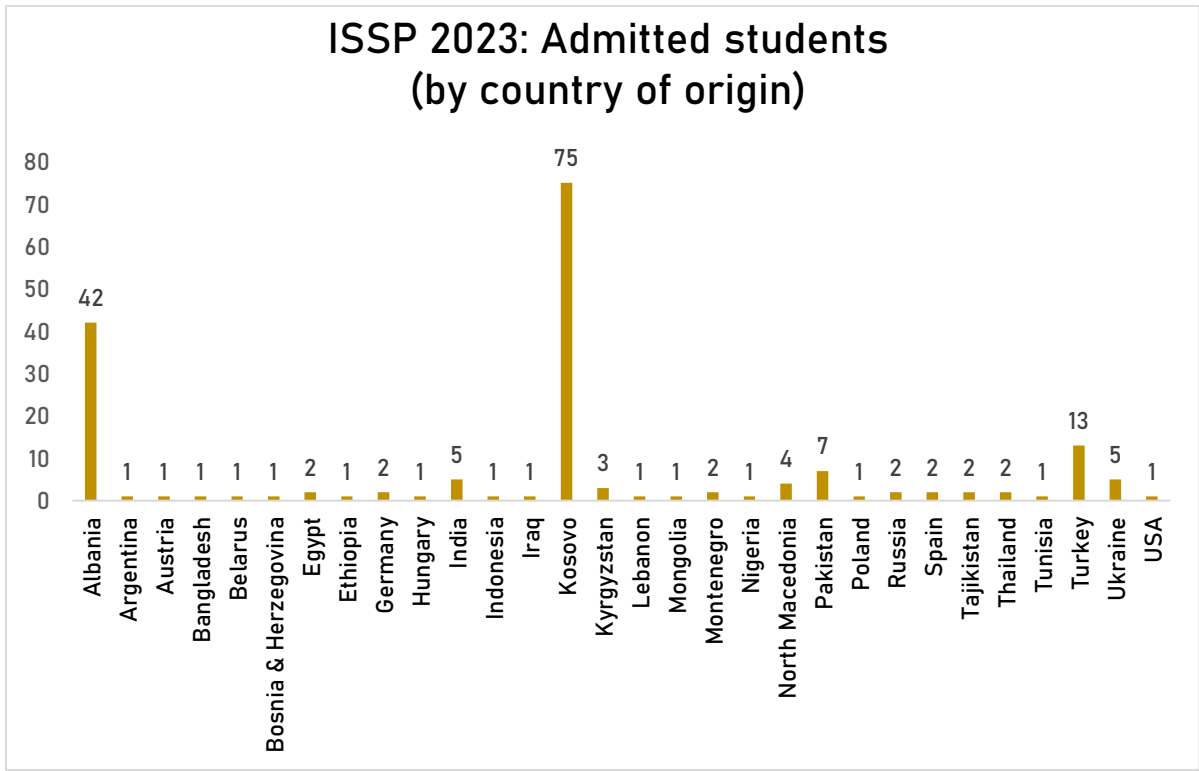
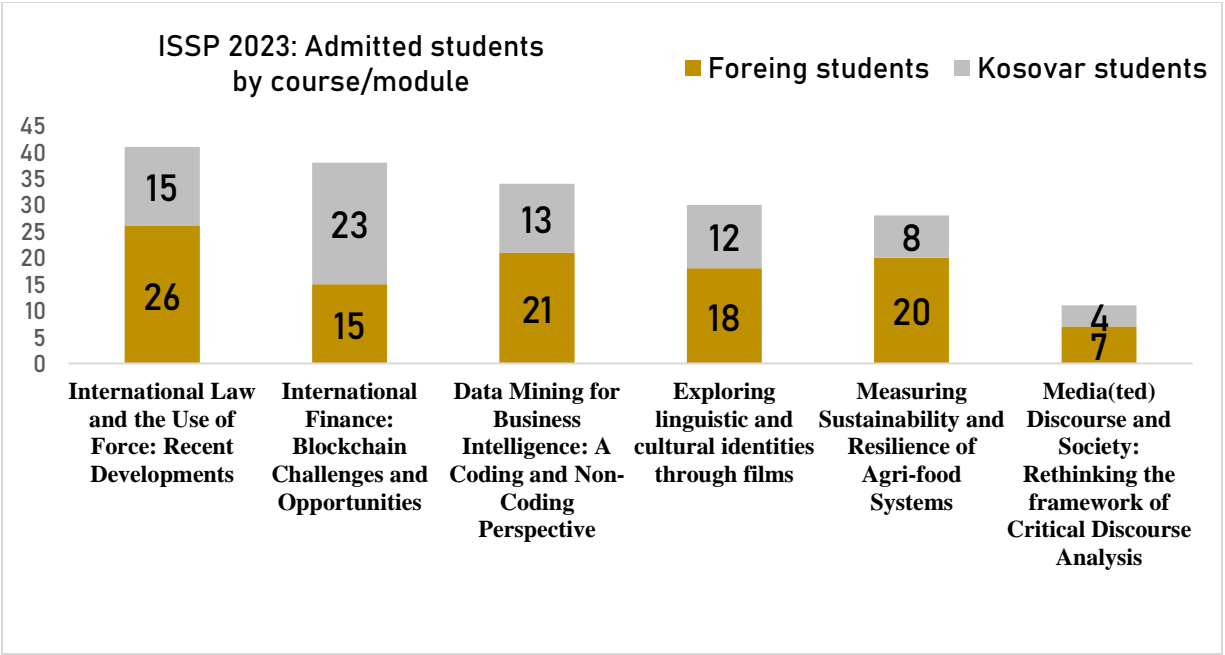
Table 1: Summary statistics related to ISSP 2023

Total student applications	:	336
Total students admitted	:	183
International students (30 countries)	:	114
Local students	:	69
Accommodation of students in ITP	:	132
International students at ITP	:	108
Local students of Kosovo	:	24

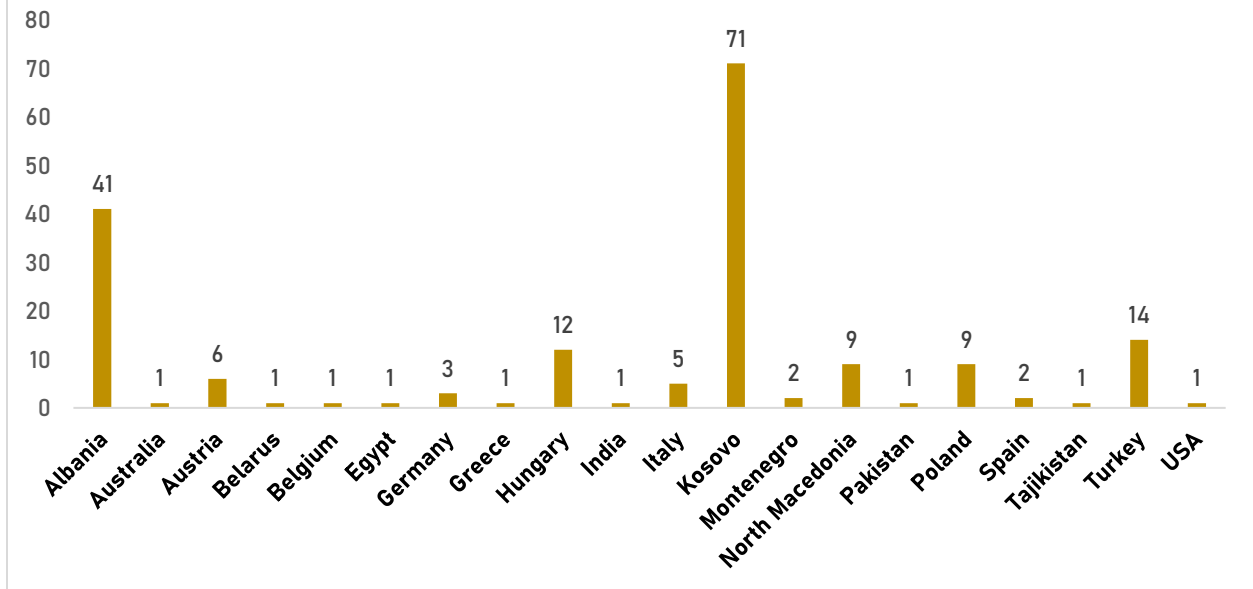
Table 1 presents an overview of the descriptive statistics pertaining to ISSP 2023. In the course of the second edition of ISSP 2023, a total of 336 students hailing from 45 distinct countries submitted applications. Adhering to the stipulated quotas established for the academic modules, 200 students were subsequently selected to participate in ISSP 2023. Initially, acceptance emails were dispatched to these students, soliciting their confirmation. Following exhaustive efforts, the conclusive count of students officially admitted and confirmed stands at 183.

Among these students, 114 individuals represent the international cohort, originating from 30 different countries around the world, while the remaining 69 students are from Kosovo. Notably, 132 students, comprising 108 international students and 24 local students, have consented to accommodations in the Innovation and Training Park (ITP) dormitories.





ISSP 2023: Admitted students (by country of residence)



ISSP 2023 Survey Results

The results of the summer school questionnaire are detailed below. The questionnaire comprises a total of 35 questions, organized into three parts.

The initial section of the questionnaire gathers information about the summer school module and the corresponding module mentor. The subsequent segment constitutes the core of the summer school evaluation, encompassing statements pertaining to the module, mentor, infrastructure, curriculum, extra-curricular activities, food, volunteers, and accommodation. Responses to these questions were measured on a 5-point Likert scale, ranging from 1 (Strongly Disagree) to 5 (Strongly Agree). The final portion consists of an open-ended question, where participants were encouraged to provide additional comments about the summer school experience. Additionally, two demographic questions regarding gender and age were included.

Data analysis was conducted using both Excel and SPSS statistical software to derive meaningful insights from the gathered responses.

Table 2: Demographic statistics

Variables	Modules	Frequency	Percent
<i>Gender</i>	Male	25	32.5
	Female	49	63.6
	Not responded	3	3.9
<i>Age</i>	Under 20	10	13.0
	20-22	33	42.9
	23-25	9	11.7
	26-30	9	11.7
	30+	4	5.2
	Not responded	12	15.6
<i>Module</i>	Data Mining for Business Intelligence: A Coding and Non-Coding Perspective	13	16.9
	International Finance: Blockchain Challenges and Opportunities	22	28.6
	International Law and the Use of Force: Recent Developments	11	14.3
	Exploring linguistic and cultural identities through films	14	18.2
	Measuring Sustainability and Resilience of Agri-food Systems	11	14.3
	Media(ted) Discourse and Society: Rethinking the framework of Critical Discourse Analysis	6	7.8
	Total	77	100.0

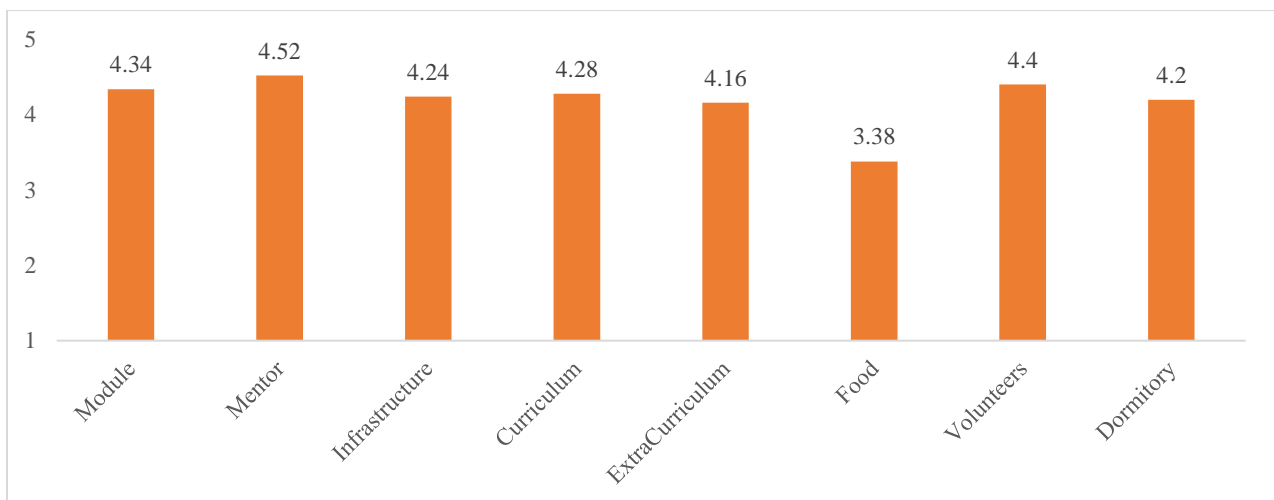
Table 1 provides a summary of the descriptive statistics pertaining to the participants of the summer school. A total of 77 students actively responded to the questionnaire. The gender distribution among participants reveals that 32.5% are male, 63.6% are female, and 3.9% did not specify their gender.

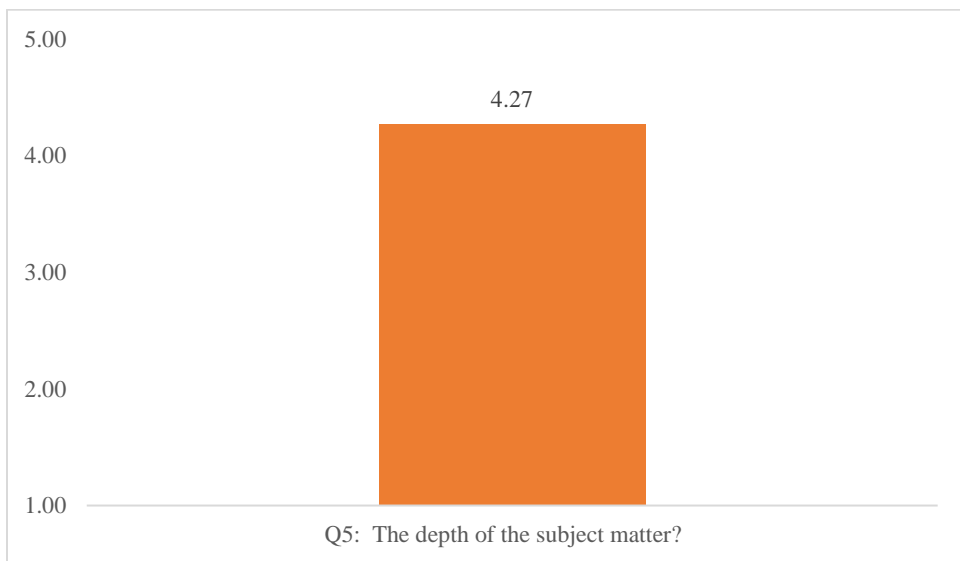
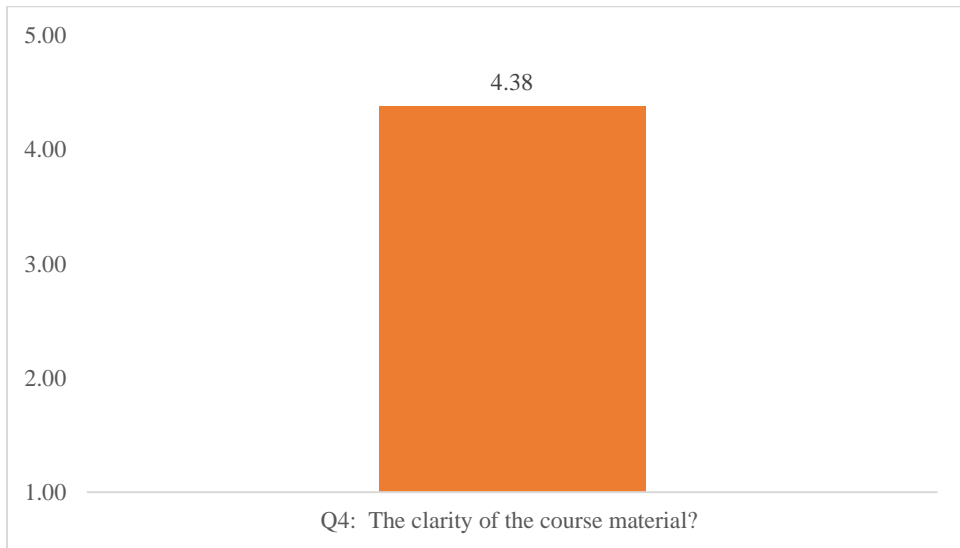
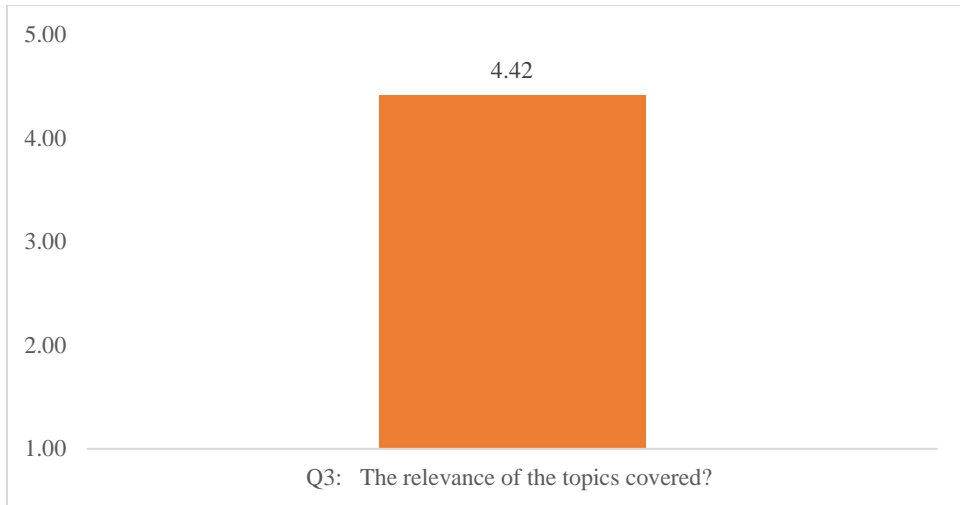
In terms of age distribution, 13% of respondents are under 20 years old, 42.9% fall within the 20-22 age bracket, 11.7% are aged 23-25, 11.7% are in the 26-30 age range, and 5.2% are over 30 years old. 15.6% of participants did not provide information regarding their age.

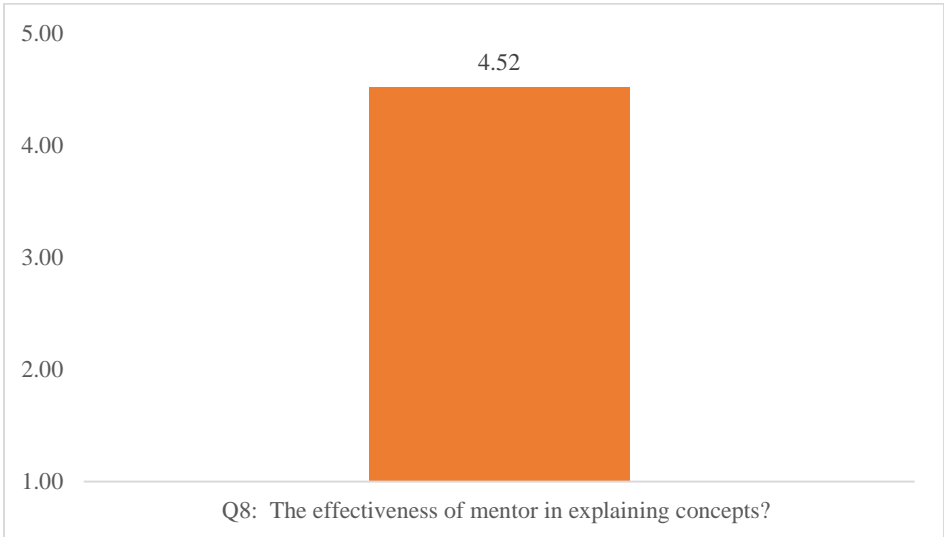
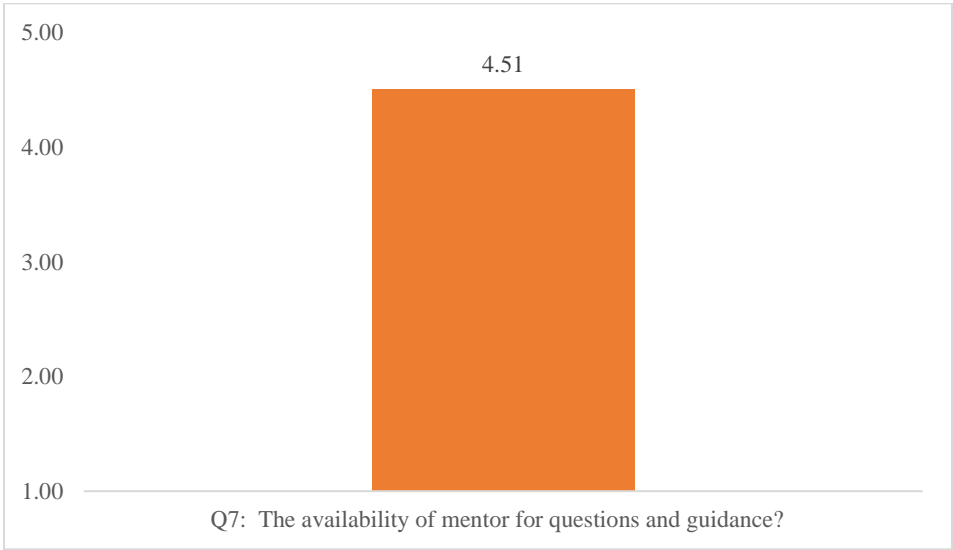
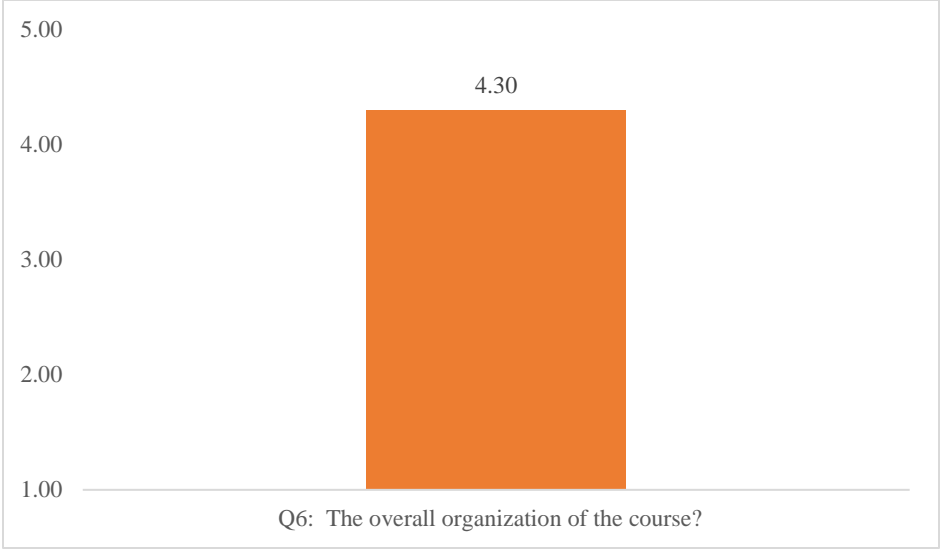
In reference to the participating modules, the distribution of respondents is as follows:

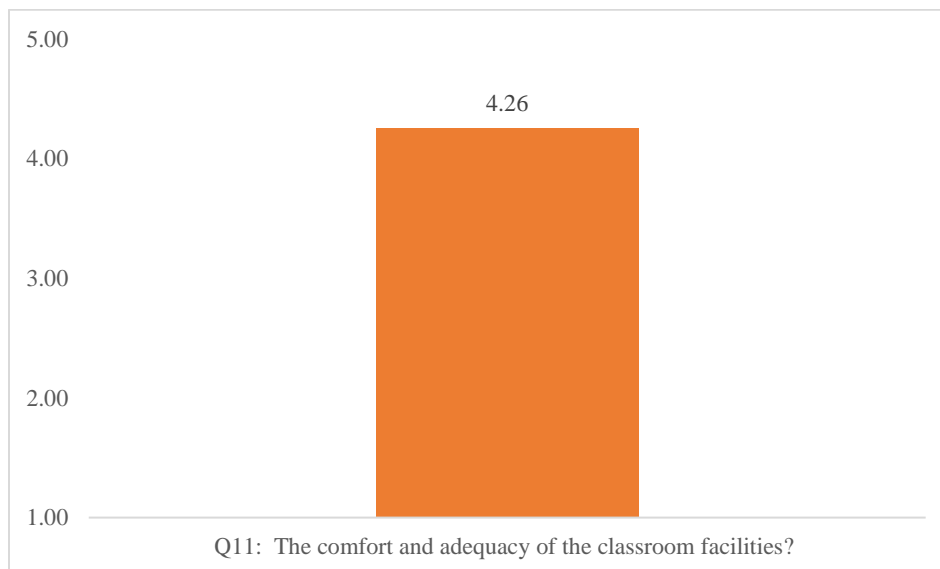
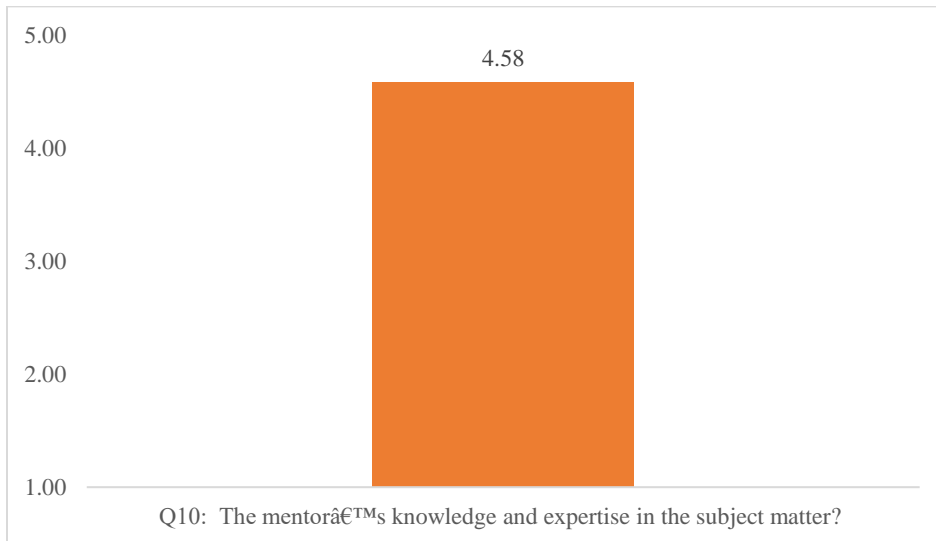
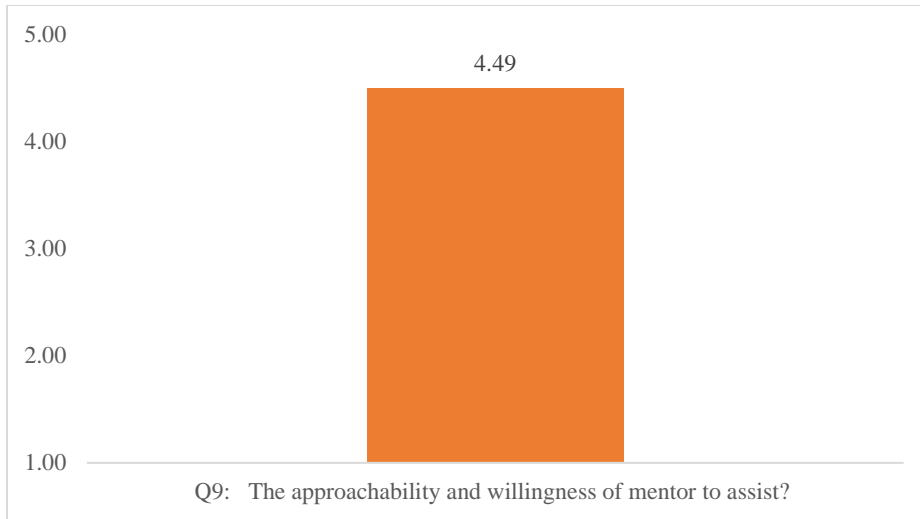
- "Data Mining for Business Intelligence: A Coding and Non-Coding Perspective" module: 13 students
- "International Finance: Blockchain Challenges and Opportunities" module: 22 students
- "International Law and the Use of Force: Recent Developments" module: 11 students
- "Exploring Linguistic and Cultural Identities through Films" module: 14 students
- "Measuring Sustainability and Resilience of Agri-food Systems" module: 11 students
- "Media(ted) Discourse and Society: Rethinking the Framework of Critical Discourse Analysis" module: 6 students

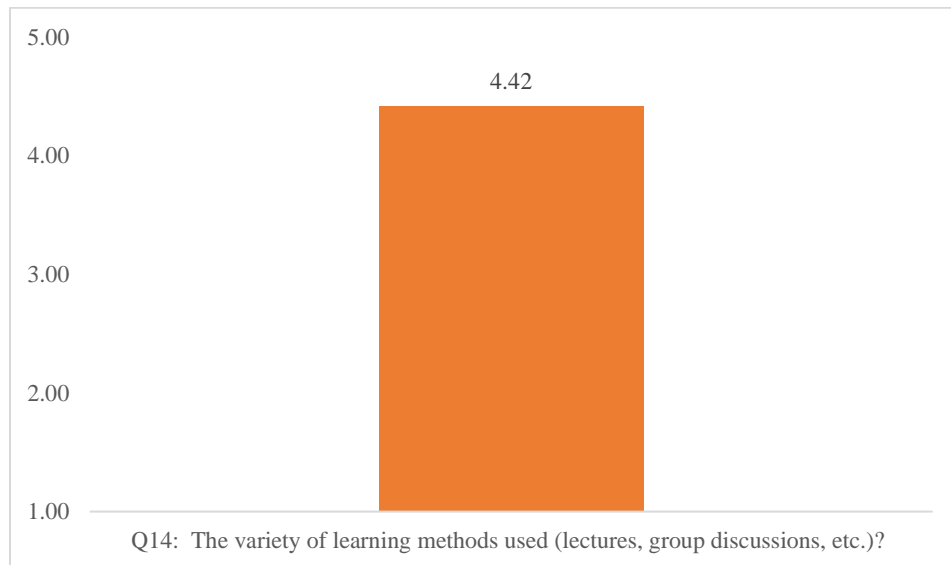
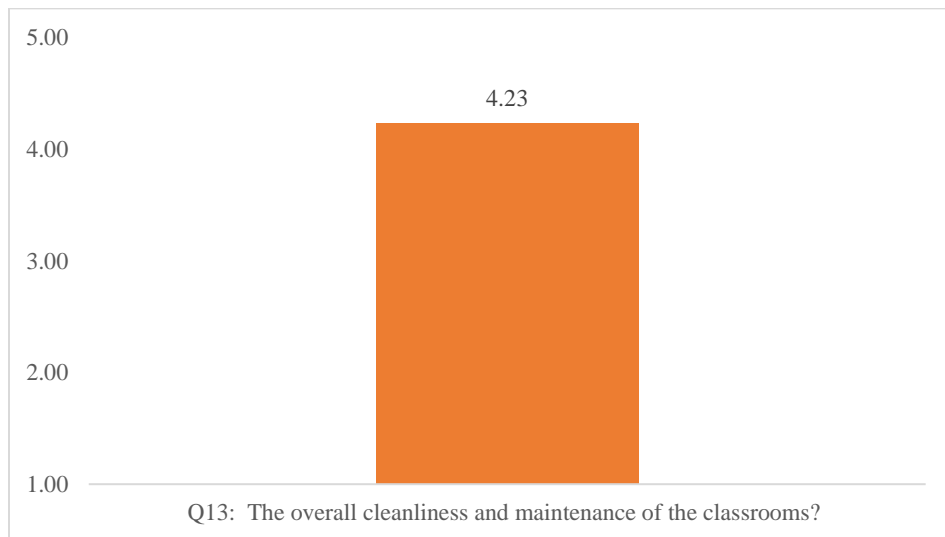
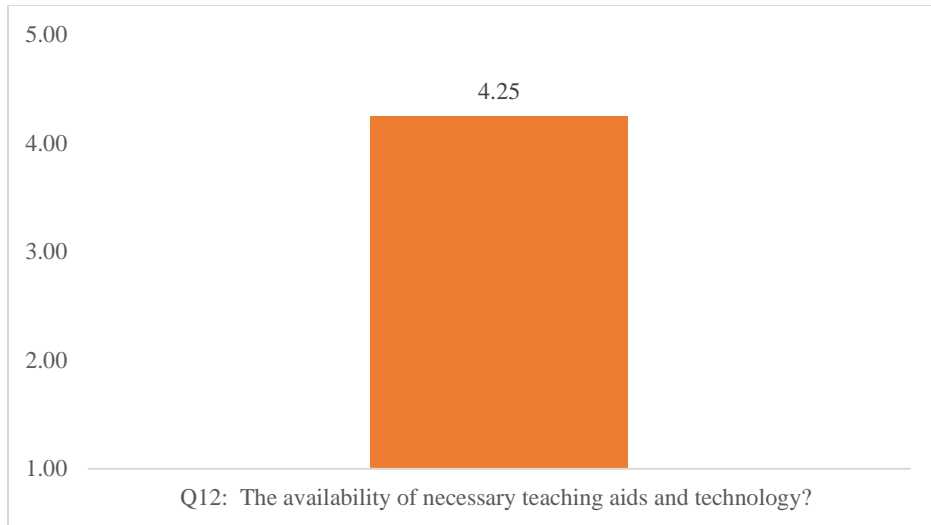
Below is a visual presentation of the responses to questions measured on the Likert scale. Overall, the feedback from summer school students indicates a high level of satisfaction across all aspects of the program. The average scores for most questions exceed 4, signifying positive evaluations. However, it is noteworthy that the ratings for food-related questions (21, 22, 23, and 24) fall below 4, suggesting a comparatively lower satisfaction level in this particular aspect. The initial graph offers a summarized view of these rated sections.

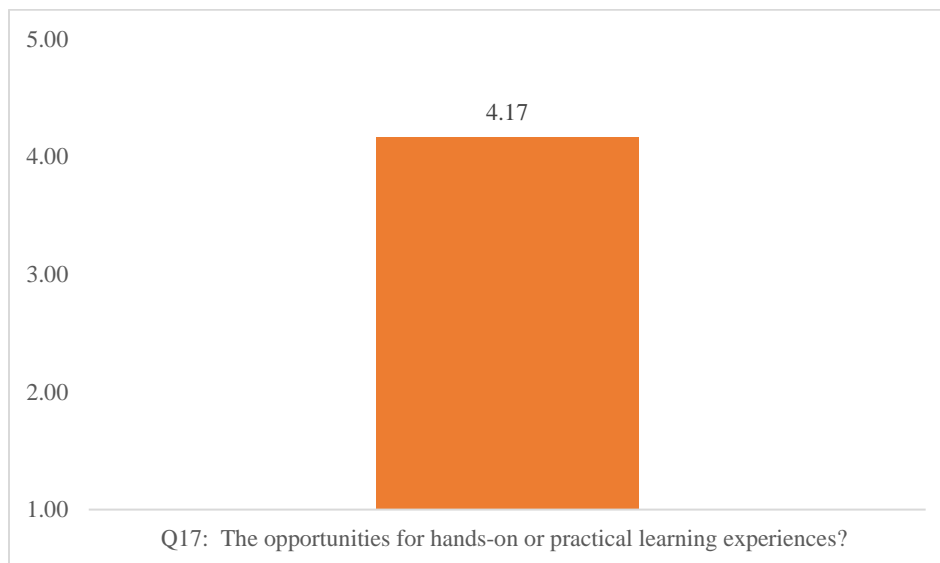
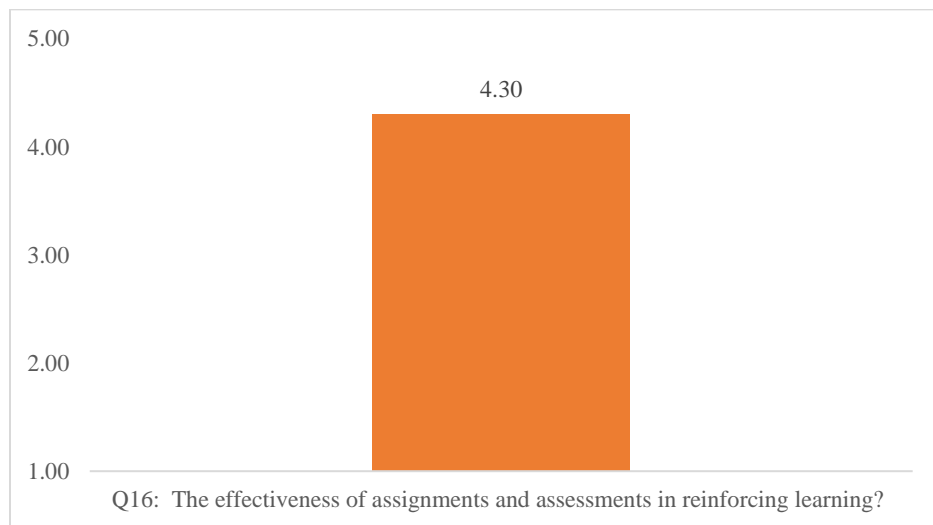
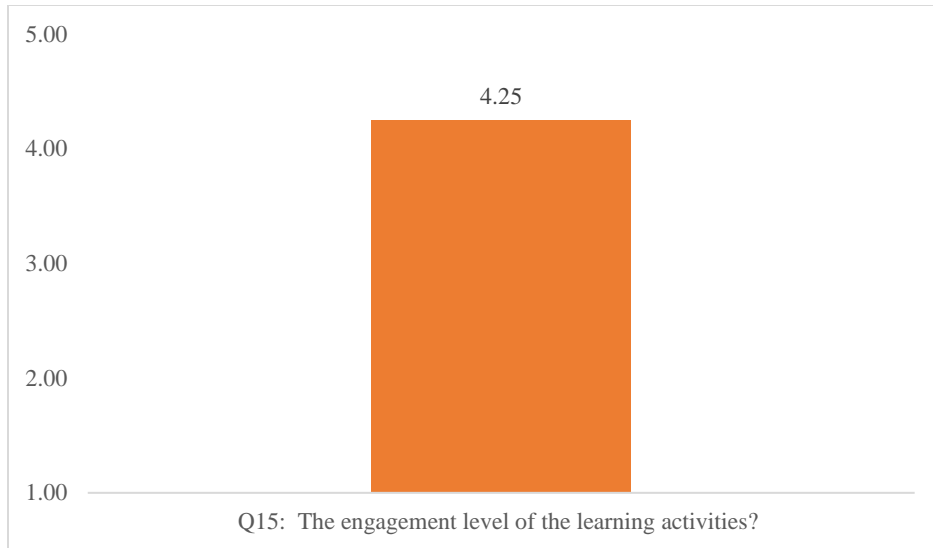


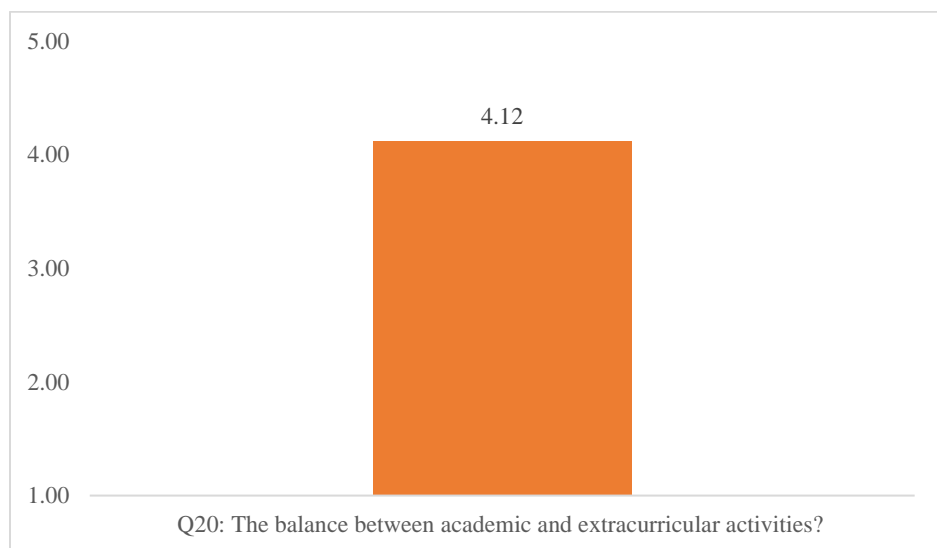
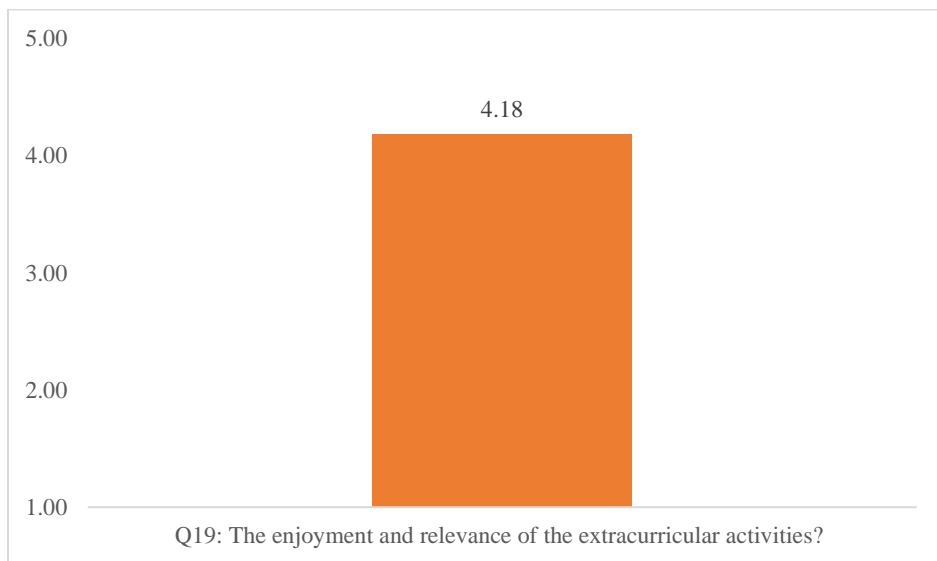
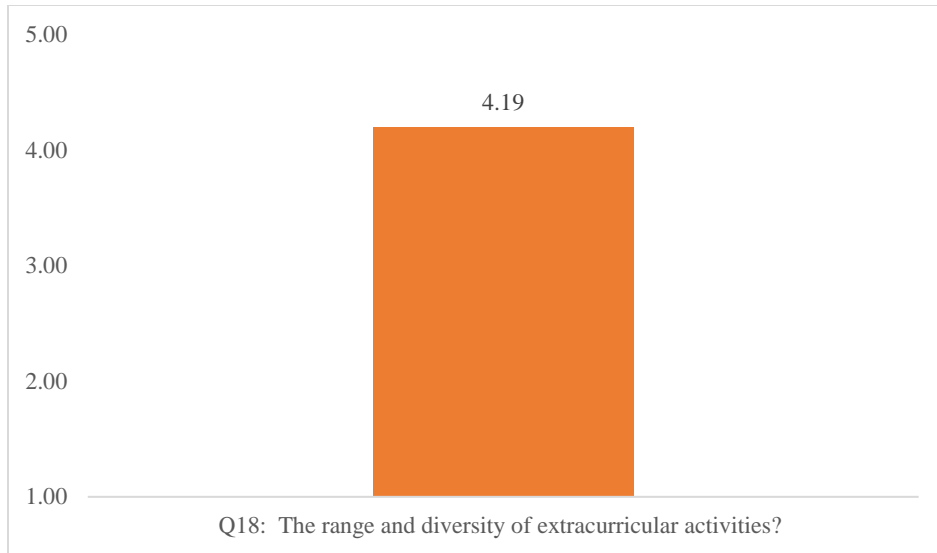


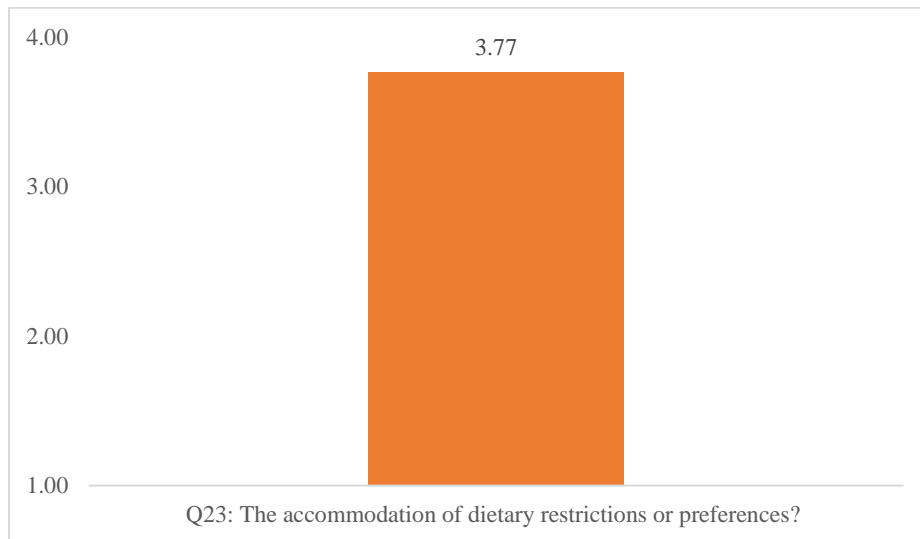
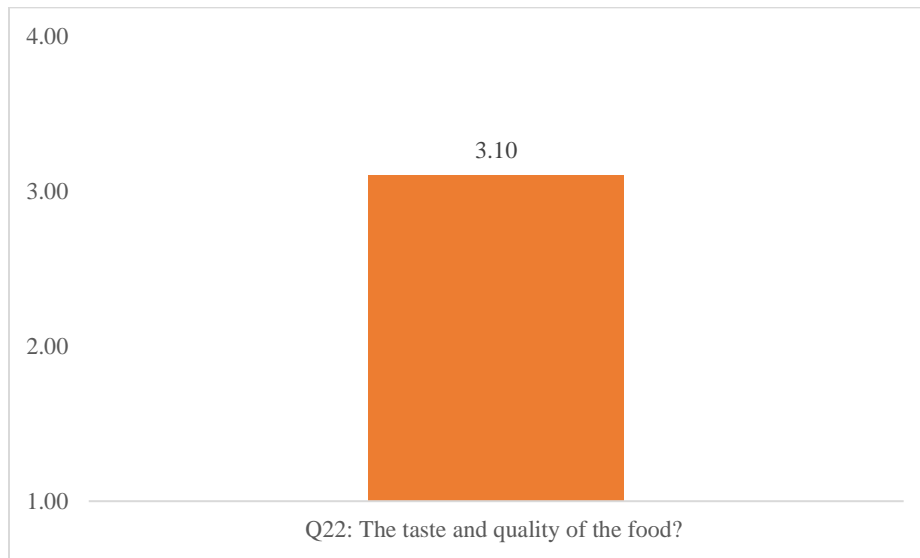
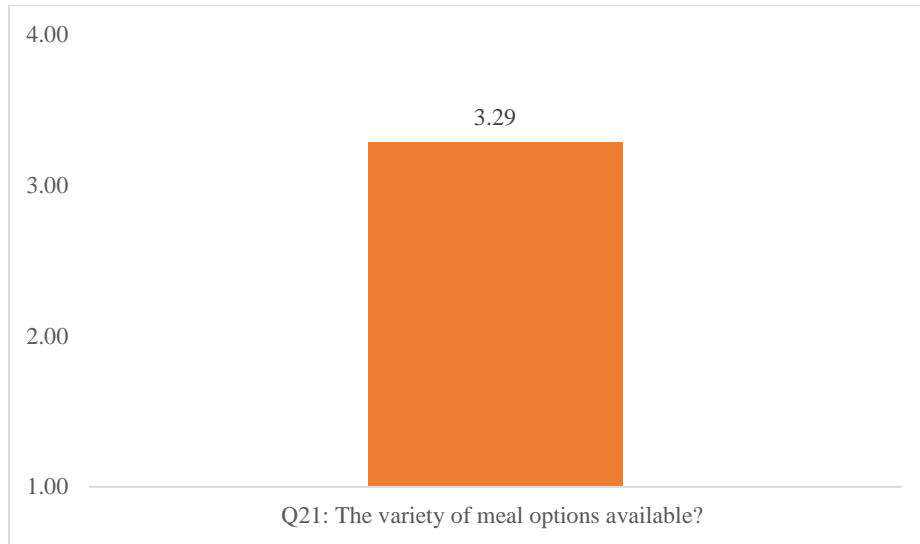


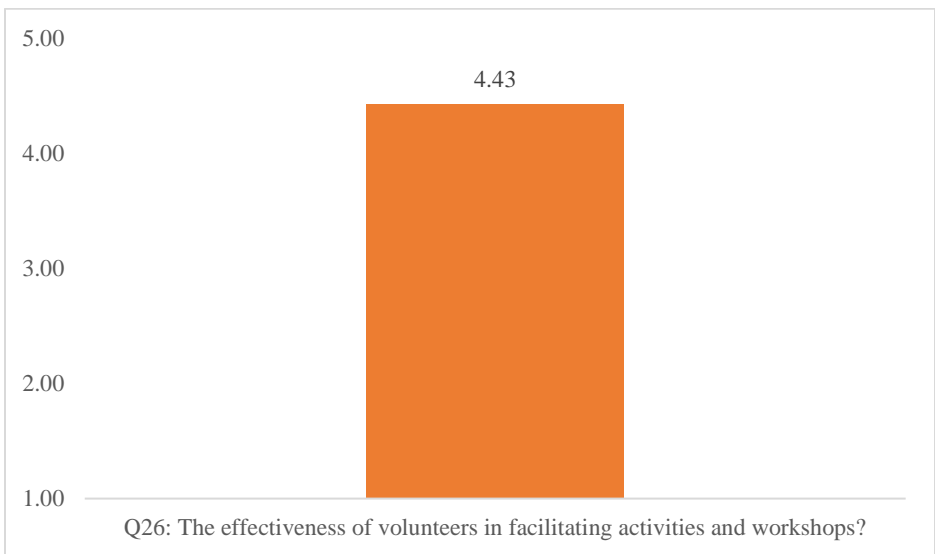
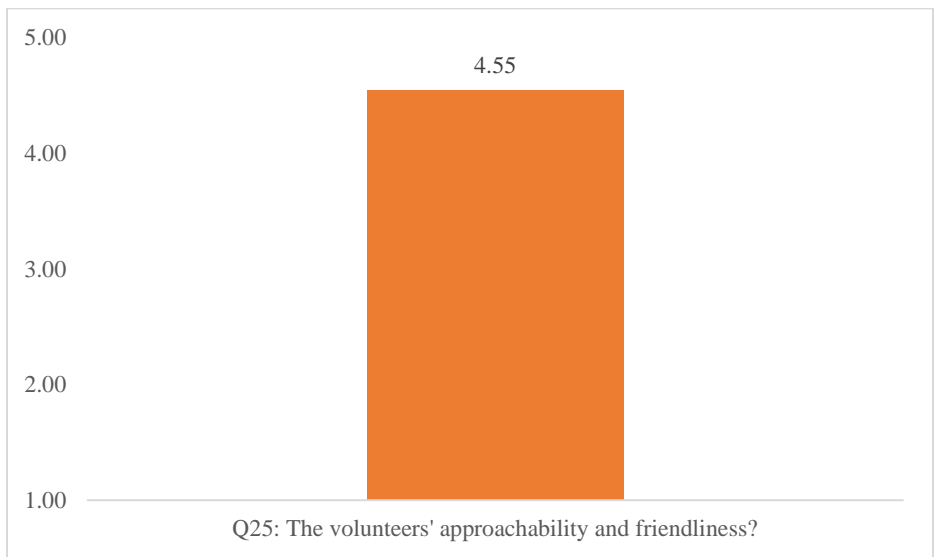
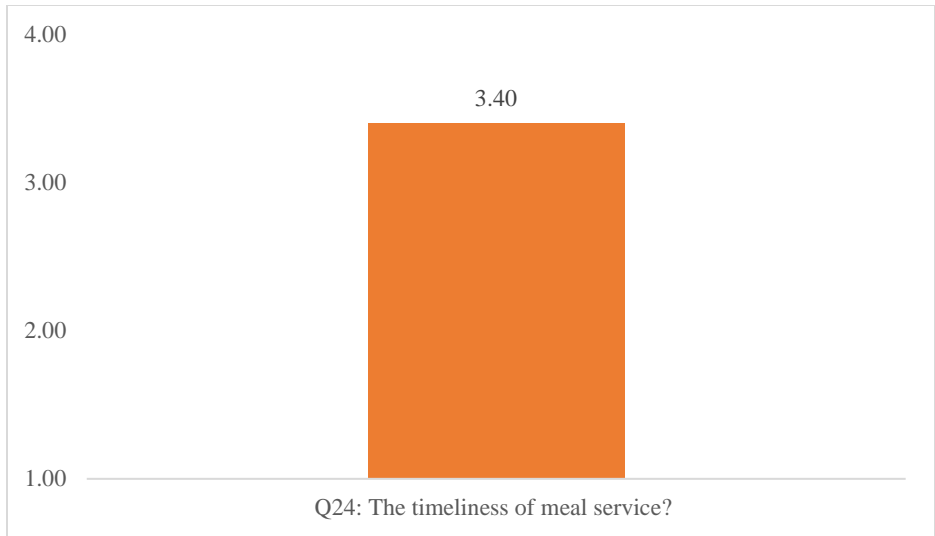


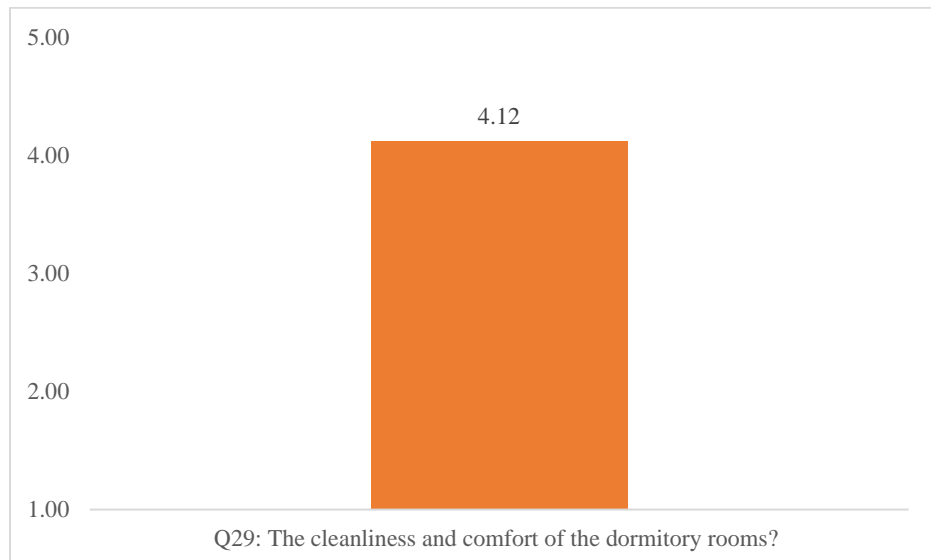
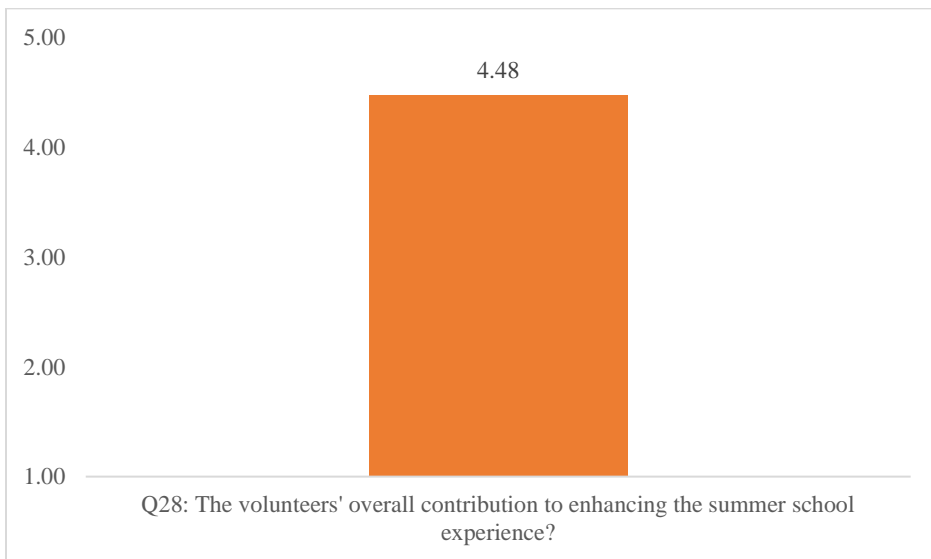
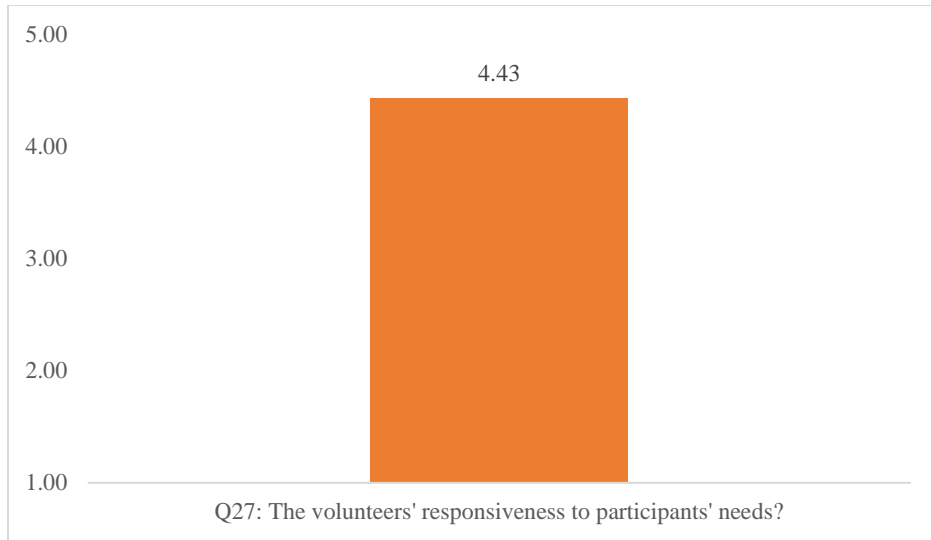


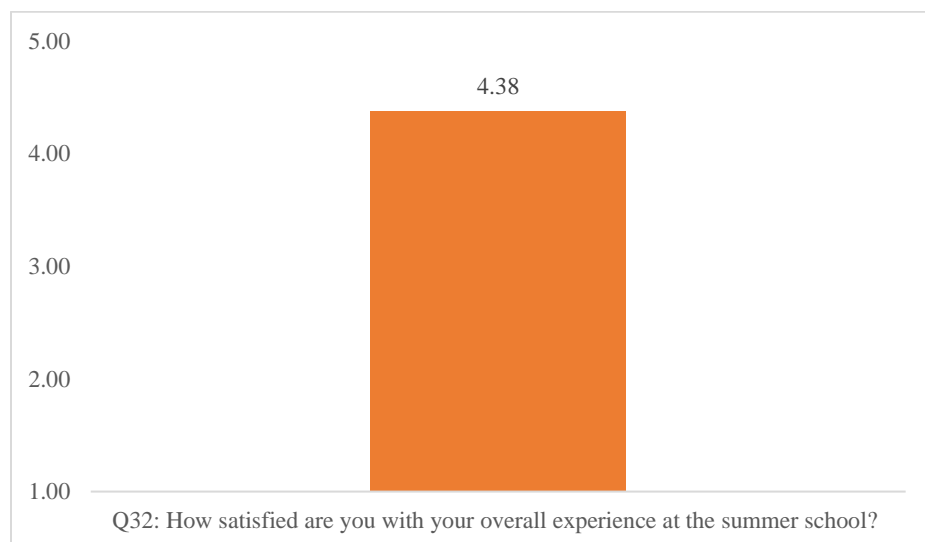
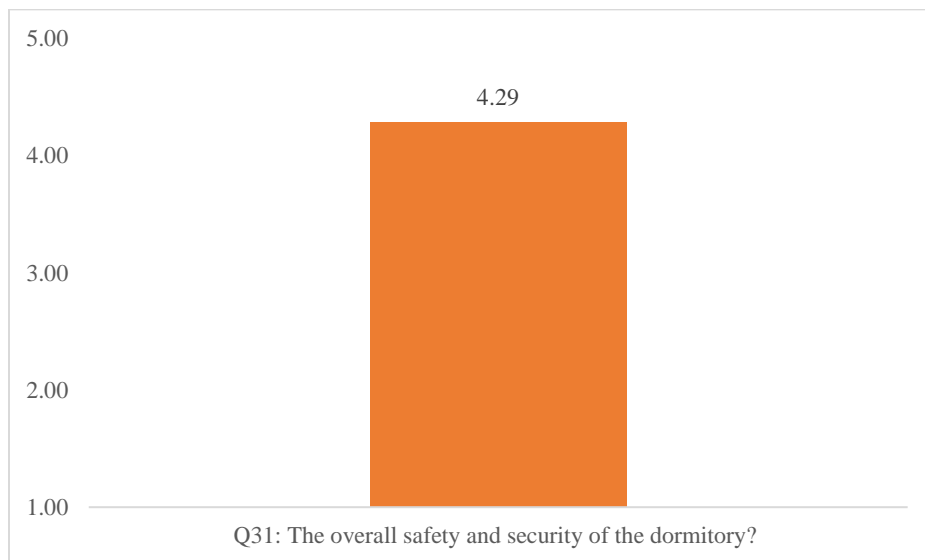
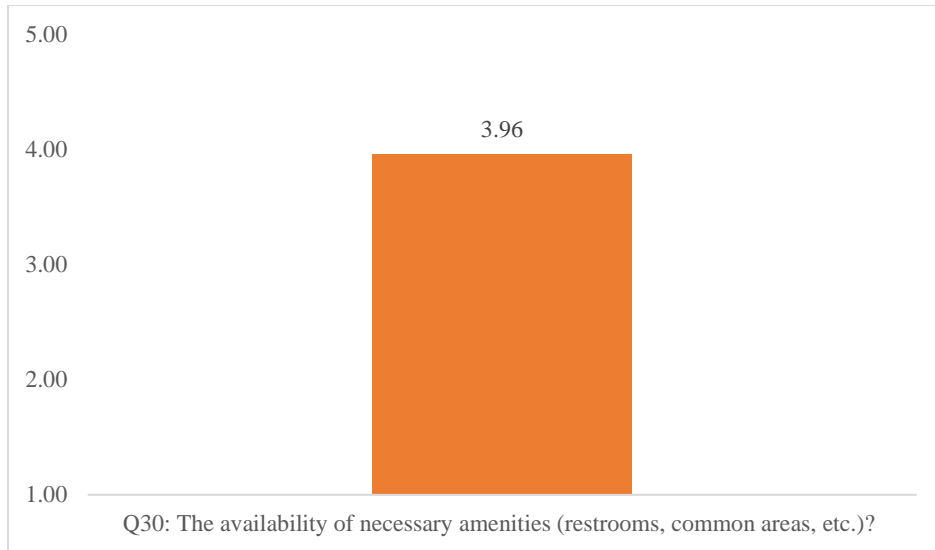












Comments of the Participants

In this section, the comments received from the participants are given place. These comments should serve to improve the future summer school edition!

“A solution should be found for the meals as it is mostly tasteless. The organization should follow more the 'schedule' as we waste time waiting.”

“Everything is perfect.”

“Overall my experience was perfect, except the fact that we had to wait sometimes a little bit more for activities to start.”

“Overall for me this summer school is good to expand my knowledge on measuring sustainable agriculture, however I would expect to have more approach to deep learn on measuring sustainable agriculture, for example, visiting an example of organic farming which related with sustainable agriculture that we have learn from the class. For accomodation, we prefer to have kitchen as we can prepare food in case if the food we receive not satisfy our taste.

Thank you for giving me an opportunity for this program, I enjoyed it especially gala dinner. It was really nice party for me. Keep it up,

Warm regards from Indonesia student...”

“I overall enjoyed my time here, the course materials and Dokufest festival, the only things that could me improved is time-management, organization, providing facilities like kitchen, fridge or common space in the dormitory and LAUNDRY. And it would be amazing considering dietary needs before the school (taking a survey for example), because people like vegetarians, vegans mostly struggled during the school. Including the Prizren is not vegan, vegetarian friendly city, it would be very nice to at least proving space for cooking, so we could at least make something for ourselves.

I liked the rich choice of extracurricular activities, and it was nice thing to provide time for bonding with each other, but at the same time, I felt like I would love to spend more time to spend on Dokufest, cause I missed a lot screenings because of our activities together. I feel like if we were more organized in terms of time management, we could have had all these activities and also a lot free time to spend on Dokufest as well. Because a lot of time we were just sitting and waiting for food, bus, the beginning of event, etc.”

“It was okay. But I would want to recommend you to have more activities about traveling in different regions of Kosovo because Itis good to show the beauty of Kosovo to internacional students.”

“Improve food not just meat.”

“Wonderful experience.”

“Thank you for giving us a chance to let us be able to participate in such integrated courses and festivals! I've learned and experienced too many things in the short term. If you'll need any help I am open to your demand by being French / English tutor. Love you all, and I wish you to have the best!”

“The Summer School experience (ISSP) is a great opportunity to participate. Excellent services, materials, activities, etc. So, I am 5 in all aspects. See you in the next edition.”

“Please include: kitchen facilities, mirrors, laundry, better food, overall better organization and agenda, more cultural experiences.”

“Please inform the restrictions in borders many students were denied to leave and spent money in crossing to Skopje or Tirana because of the stamps.no one knew that or informed that issue to students.”

“I wanna thank each of you who organized and contributed to ISSP. Especially, I wanna thanks Kujtim Hameli, Serdan Kervan and Dijar Emini a lot.”

“It has been the most beautiful experiment in my life so far! Thanks to all. . .”

“Kudos to the entire ISSP 2033 team, you really did an amazing job.”

“I am very happy that I took part in the summer school, thank you. Very nice experience.”

“It would be better if it lasted a little longer as a summer school.”

“It was very great experience for me ,every thing we did was very fruitful.i like the droomatory but I should add some suggestions may be this will be more helpful ,In droom there should be at least single kitchen with refrigerator so that students who are not habitual of kosova food cook something by themselves as 13 days food means a lot because I personally suffer due to food test.thank you.”

“I am super happy that DocuFest was at the same period as ISSP. The volunteers were the best. I am immensely grateful!”

“Overall the activity was carried out fairly, however I noticed the food options and portions were limited, also almost no schedule session started on time, at one moment we had to wait 1 hour for some person to come to give a speech. At one day, the activity was cancelled. Also regarding basic stuff, the participants were not informed that towels would be needed. Moreover I noticed one of accommodation example U11 had a fridge, but the other U did not have. Also the internet was implemented two days later.”

“My time at the Kosovo summer school was eye-opening. I embraced the culture, enjoyed insightful workshops, and formed diverse friendships. This experience expanded my knowledge and worldview, leaving me grateful and excited for the future.”

“Even though I am incredibly grateful that there were 2 meals a day free of charge and that vegetarian food was also taken into consideration, I would still like to make a suggestion for improvement for the food provided. Lunch could certainly have been a bit more balanced, in the sense that more vegetables in general would have been useful and healthier as part of the meals. I understand, of course, if cost may have played a factor and would like to thank you again for the free food, which cannot be taken for granted. In addition, I would like to emphasise how valuable the excursions and after school activities were in terms of getting in touch with fellow students. My favourites: The bicycle tour event should definitely be continued. The opportunity to ride an e-scooter on the highway, accompanied by the police, was an incredibly great experience that I will never forget. The big party on Wednesday evening in the second week was also really nice and should be kept up. It had something of a big farewell party together with the new friends. Overall, I would like to thank everyone here again for this great experience. I am so grateful for the hospitality I received from everyone involved and for making new friends, being introduced to a new wonderful culture and exploring a beautiful city and country as well as learning something new in a scientific field I had not known before. The strongest and most positive feedback is certainly that I definitely plan to participate in the Summer school Prizren again in the future and to travel to Kosovo again soon.”

Appendix



Survey for International Summer School Prizren (ISSP) 2023

Dear ISSP 2023 participants,

In our continuous effort to improve the summer school program, we kindly request a few minutes of your time to participate in a brief survey. Your honest feedback will enable us to better understand your perspective and make meaningful enhancements to the program in the future.

Your responses will be kept confidential and will only be used for the purpose of program improvement. Please be assured that your feedback, whether positive or constructive, is highly valued and will have a direct impact on the future of the summer school.

Your participation in this survey is voluntary, and we greatly appreciate your time and effort in providing us with your insights.

Survey Instructions:

- Carefully read each question and select the response that best reflects your opinion.
- Feel free to provide additional comments in the designated section if you wish.
- The survey should take approximately 3 minutes to complete.

Thank you once again for your participation and for being an essential part of the ISSP 2023 community.

ISSP Team

Q1: Your module?

1. Data Mining for Business Intelligence: A Coding and Non-Coding Perspective
2. International Finance: Blockchain Challenges and Opportunities
3. International Law and the Use of Force: Recent Developments
4. Exploring linguistic and cultural identities through films
5. Measuring Sustainability and Resilience of Agri-food Systems
6. Media(ted) Discourse and Society: Rethinking the framework of Critical Discourse Analysis

Q2: Your mentor? _____

Summer School Assessment Survey

Instructions: Please rate the following items using in a scale from 1 to 5, where “1” represents Strongly Dissatisfied and “5” Strongly Satisfied. Choose the rating that best reflects your opinion.

For each question, start with “How satisfied are you with ...?”		Strongly Dissatisfied	Dissatisfied	Neutral	Satisfied	Strongly Satisfied
Q3	The relevance of the topics covered?	1	2	3	4	5
Q4	The clarity of the course material?	1	2	3	4	5
Q5	The depth of the subject matter?	1	2	3	4	5
Q6	The overall organization of the course?	1	2	3	4	5
Q7	The availability of mentor for questions and guidance?	1	2	3	4	5
Q8	The effectiveness of mentor in explaining concepts?	1	2	3	4	5
Q9	The approachability and willingness of mentor to assist?	1	2	3	4	5
Q10	The mentor’s knowledge and expertise in the subject matter?	1	2	3	4	5
Q11	The comfort and adequacy of the classroom facilities?	1	2	3	4	5
Q12	The availability of necessary teaching aids and technology?	1	2	3	4	5
Q13	The overall cleanliness and maintenance of the classrooms?	1	2	3	4	5
Q14	The variety of learning methods used (lectures, group discussions, etc.)?	1	2	3	4	5
Q15	The engagement level of the learning activities?	1	2	3	4	5
Q16	The effectiveness of assignments and assessments in reinforcing learning?	1	2	3	4	5
Q17	The opportunities for hands-on or practical learning experiences?	1	2	3	4	5
Q18	The range and diversity of extracurricular activities?	1	2	3	4	5
Q19	The enjoyment and relevance of the extracurricular activities?	1	2	3	4	5
Q20	The balance between academic and extracurricular activities?	1	2	3	4	5
Q21	The variety of meal options available?	1	2	3	4	5
Q22	The taste and quality of the food?	1	2	3	4	5
Q23	The accommodation of dietary restrictions or preferences?	1	2	3	4	5
Q24	The timeliness of meal service?	1	2	3	4	5
Q25	The volunteers’ approachability and friendliness?	1	2	3	4	5
Q26	The effectiveness of volunteers in facilitating activities and workshops?	1	2	3	4	5
Q27	The volunteers’ responsiveness to participants’ needs?	1	2	3	4	5
Q28	The volunteers’ overall contribution to enhancing the summer school experience?	1	2	3	4	5
Q29	The cleanliness and comfort of the dormitory rooms?	1	2	3	4	5
Q30	The availability of necessary amenities (restrooms, common areas, etc.)?	1	2	3	4	5
Q31	The overall safety and security of the dormitory?	1	2	3	4	5
Q32	How satisfied are you with your overall experience at the summer school?	1	2	3	4	5

Q33: Additional Comments

Please share any additional comments or suggestions you have about the summer school experience.

Demographic Data:

Q34. Gender?

1. Male
2. Female

Q35. Age? _____